



02-05-04

10/630,426

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAR 1 7 2004

In re Application of:

Rand B. Nickerson, et al.

Technology Center 2100

Serial No.:

10/630,426

Date Filed:

July 29, 2003

Title:

Providing Substantially Real-Time Access to Collected
Information Concerning User Interaction with a Web Page
of a Website

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

"EXPRESS MAIL"

Express Mailing Label Number EV 323454475 US
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Alexandria, VA 22313-1450.

Willie Jiles

Willie Jiles

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Information Disclosure Statement

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that these references are material to the patentability of the present application, or that these references qualify as prior art.

This Information Disclosure Statement is being submitted pursuant to 37 C.F.R. § 1.97(b)(3).

The item contained in this Information Disclosure Statement was first cited in a communication from a foreign patent office in a counterpart foreign application not more than thirty days prior to the filing of this Information Disclosure Statement.

Although Applicants believe no fees are due, the Commissioner is hereby authorized to charge any fee or credit to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,
BAKER BOTTS L.L.P.



Christopher W. Kennerly
Reg. No. 40,675
Attorneys for Applicants

CWK/bt
Correspondence Address:
2001 Ross Avenue
Dallas, Texas 75201-2980
(214) 953-6812

Date: 2/2/04

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PTO-1449	Application No.	Applicant(s)	
Information Disclosure Citation in an Application	10/630,426	Rand B. Nickerson, et al.	
	Docket Number 067543.0184	Group Art Unit	Filing Date July 23, 2003

FEB 02 2004

U.S. PATENT DOCUMENTS

DOCUMENT NO.		DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	2002/0087969 A1	07/04/2002	Brunheroto et al.	725	13	12/28/2000
B						
C						
D						
E						MAR 17 2004
F						
G						Technology Center 2100

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FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
H	WO 00/62204	10/19/2000	PCT	G06F	17/30	X	
I							
J							
K							
L							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
M	C Shahabi, et al., "Knowledge Discovery from Users Web-Page Navigation," XP010219671, ISBN: 0-8186-7849-6, Research Issues in Data Engineering, 1997 Proceedings, Seventh International Workshop on Birmingham, UK 7-8 April 1997, Los Alamitos, CA, USA, IEEE Computer Society US, pp. 20-29	April 7, 1997
N	J.H. Watt, et al., "Using the Internet for Audience and Customer Research," XP010355892, ISBN: 0-7803-579-09-4, Professional Communication Conference 1999, IPCC 99, Communication Jazz: Improvising the New International Communication Culture, Proceedings 1999, IEEE International New Orleans, LA, USA 7-10 September 1999, Piscataway, NJ, USA, IEEE US, pp. 121-130	September 7, 1999
O	PCT, Notification of Transmittal of the International Search Report or the Declaration, 7 pages	January 8, 2004
P		
Q		
R		

EXAMINER	DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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JC61 067543.0184
PA157 re Application of:

Rand B. Nickerson, et al.

Serial No.: 10/630,426

MAR 17 2004

Date Filed: July 29, 2003

Technology Center 2100

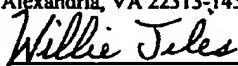
Title: Providing Substantially Real-Time Access to Collected
Information Concerning User Interaction with a Web Page
of a WebsiteCommissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

"EXPRESS MAIL"

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Date of Deposit November 6, 2003

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Alexandria, VA 22313-1450.


Willie Jiles

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that these references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that these references are material to the patentability of the present application, or that these references qualify as prior art.

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Respectfully submitted,
BAKER BOTTS L.L.P.



Christopher W. Kennerly
Reg. No. 40,675
Attorneys for Applicants

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(214) 953-6812

Date: 11/6/03

PTO-1449 Information Disclosure Citation for an Application	Application No. 10/630,426 Docket Number 067543.0184	Applicant(s) Rand B. Nickerson et al.
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U.S. PATENT DOCUMENTS

REF ID	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,236,975 B1	05/22/2001	Boe et al.	705	7	09/29/1998
B	6,449,632 B1	09/10/2002	David et al.	709	202	04/01/1999
C						
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FOREIGN PATENT DOCUMENTS

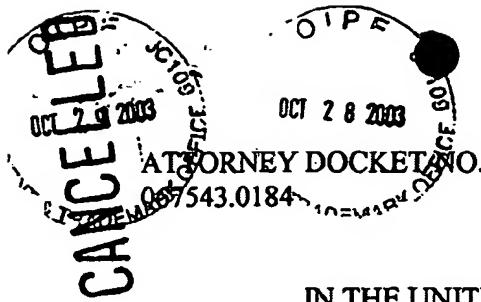
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
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O							
P							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
Q	P.R. Vora, "Designing for the Web: A Survey," design/methods & tools, interjections, pp. 13-30	May-June 1998
R	P. Katerattanakul, et al., "Measuring Information Quality of Web Sites: Development of an Instrument," from the 20th International Conference on Information Systems, 7 pages	January 1999
S	T.S. Tullis, "A Method for Evaluating Web Page Design Concepts," from CHI 98 Conference Summary on Human Factors in Computing Systems, ACM, ISBN 1-58113-028-7, 2 pages	April 1998
T		
U		
V		

EXAMINER	DATE CONSIDERED

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10- 29- 03

PATENT APPLICATION
10,630,426

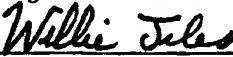
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MAR 17 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
In re Application of: Rand B. Nickerson et al.
Serial No. 10/630,426
Filing Date: July 29, 2003
Title: *Providing Substantially Real-Time Access to Collected Information Concerning User Interaction With a Web Page of a Website*

Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING BY EXPRESS MAIL	
I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.	
 Willie Jiles	
Date: October 28, 2003. Exp. Mail Receipt No. EV 324626486 US	

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that the references are material to the patentability of the present application, or that the references qualify as prior art.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants



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Date: October 28, 2003

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Customer Number

05073

OCT 28 2003

PTD-1449

Information Disclosure Citation
in an ApplicationApplication No.
10/630,426Applicant(s)
Rand B. Nickerson et al.Docket Number
067543.0184Group Art Unit
UnassignedFiling Date
July 29, 2003

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MAR 7 2004

Technology Center 2100

U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	5,537,618	07/16/1996	Boulton et al.	395	161	12/22/1994
B	5,678,041	10/14/1997	Baker et al.	395	609	08/25/1995
C	5,706,507	01/06/1998	Schloss	395	615	07/05/1995
D	5,754,939	05/19/1998	Herz et al.	455	4.2	10/31/1995
E	5,761,683	06/02/1998	Logan et al.	707	513	02/13/1996
F	5,778,182	07/07/1998	Cathey et al.	395	200.49	11/07/1995
G	5,804,803	09/08/1998	Cragun et al.	235	375	04/02/1996
H	5,809,247	09/15/1998	Richardson et al.	395	200.48	07/22/1996
I	5,862,223	01/19/1999	Walker et al.	380	25	07/24/1996
J	5,862,260	01/19/1999	Rhoads	382	232	05/16/1996
K	5,862,325	01/19/1999	Reed et al.	395	200.31	09/27/1996
L	5,870,744	02/09/1999	Sprague	707	9	06/30/1997
M	5,958,008	09/28/1999	Pogrebinsky et al.	709	223	04/11/1997
N	5,974,572	10/26/1999	Weinberg et al.	714	47	10/14/1997
O	5,991,735	11/23/1999	Gerace	705	10	08/11/1998

FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
P							
Q							
R							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
S	BizRate.com, Independent Merchant Evaluation, https://eval.bizrate.com/popchoice.pl?id=19383&rb=l&ip=204.194.97.2&xsum=67748 , 1 page https://eval.bizrate.com/eval_t.pl?id=19383&ip=204.194.97.2&xsum=67748&g=102 , 5 pages	printed 06/13/00
T	PCT, Notification of Transmittal of International Preliminary Examination Report, 5 pages	08/22/2002
U	Nickerson, et al., "Method of Incorporating User Reaction Measurement Software into Particular Web Pages of a Website," Application No. 09/595,337, pending. (131)	06/14/2000
V	Nickerson, et al., "System and Method for Reporting to a Website Owner User Reactions to Particular Web Pages of a Website," Application No. 09/595,050, pending. (166)	06/14/2000

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

OCT 28 2003
PTO-1449
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Information Disclosure Citation in an Application	Application No. 10/630,426	Applicant(s) Rand B. Nickerson et al.		
	Docket Number 067543.0184	Group Art Unit Unassigned	Filing Date July 29, 2003	

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U.S. PATENT DOCUMENTS

Technology Center 2100

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,029,171	02/22/2000	Smiga et al.	707	102	02/10/1997
B	6,035,330	03/07/2000	Astiz et al.	709	218	03/29/1996
C	6,134,531	10/17/2000	Trewitt et al.	705	10	09/24/1997
D	6,141,010	10/31/2000	Hoyle	345	356	07/17/1998
E	6,161,112	12/02/2000	Cragun et al.	707	501	05/19/1998
F	6,189,029 B1	02/13/2002	Fuerst	709	217	09/20/1996
G	6,260,064 B1	07/10/2001	Kurzrok	709	224	01/08/1999
H	6,389,538 B1	05/14/2002	Gruse et al.	713	194	10/22/1998
I	6,421,724 B1	07/16/2002	Nickerson et al.	709	224	08/30/1999
J	6,447,504 B1	11/05/2002	Hamlin et al.	705	10	03/02/1998
K	6,510,427 B1	01/21/2003	Bossemeyer, Jr. et al.	707	6	07/19/1999
L	2002/0049713 A1	04/25/2002	Khemlani et al.	707	1	05/09/2001
M	2002/0099617 A1	07/25/2002	Fogelson	705	26	01/24/2001

FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
N							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
O	Nickerson, et al., "System and Method for Measuring and Reporting User Reactions to Particular Web Pages of a Website," Application No. 09/595,141, pending. (167)	06/14/2000
P	Nickerson, et al., "System and Method for Measuring and Reporting Viewer Reactions to Interactive Content," Application No. 10/285,953. (175)	
Q	Nickerson, et al., "Receiving and Reporting Page-Specific User Feedback concerning One or More Particular Web Pages of a Website," Application No. 10/210,609, pending. (181)	07/31/2002
R	Nickerson, et al., "Receiving and Reporting Page-Specific User Feedback concerning One or More Particular Web Pages of a Website," Application No. 10/210,256, pending. (182)	07/31/2002
S	Nickerson, et al., "Receiving and Reporting Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website," Application No. 10/238,215. (185)	
T	Nickerson, et al., "Receiving and Reporting Page-Specific User Feedback Concerning One or More Particular Web Pages of a Website," Application No. 10/238,191. (186)	
U	Nickerson, et al., "Collecting a User Response to an Explicit Question Specifically Concerning a Particular Web Page of a Website," Application No. 10/358,064, pending. (188)	02/03/2003

EXAMINER	DATE CONSIDERED